

PO Box 4003
Acworth, GA 30101

MAUREEN GARRITY
6 ROCK ST
WOBURN, MA 01801-3520

Your plan was successfully changed
on your account.
For a summary of your service read on.

July 8, 2015

Dear Maureen Garrity,

Thank you for being a Verizon Wireless customer. As requested on July 5, 2015, your plan was successfully changed on your account, effective June 13, 2015. See a snapshot of your service below. Additional services and charges may apply to your lines of service. Complete information about your services and charges is available online at verizonwireless.com/myverizon.

Sincerely,
Verizon Wireless

SHARED SERVICES AS OF 06/13/15 FOR ACCOUNT 0581403622-00001

	Monthly Account Access Charges	Monthly Access Discount		Shared Allowance	Overage	(617) 733-0448	(617) 733-0651	(617) 733-8033
More Everything Talk, Text & Data Plan	\$80.00	15%	Talk	Unlimited	N/A	√	√	√
			Text	Unlimited	N/A	√	√	√
			Data	10 GB	\$15/1GB	√	√	√
Monthly Line Access Charges					\$40.00	\$40.00	\$40.00	
Total Monthly Access Charges	\$200.00							

Account Promotion(s)

ACTIVE PROMOTION(S)	Start Date	End Date
• 15% Acct Access Discount	11/13/2011	N/A

Important Information

√ = The service is active for this wireless number.
 Monthly access fees/allowances do not reflect promotional credits, discounts or prorated fees/allowances which will appear on your bill. Data usage will be applied to your promotional data allowance first and then to the shared data allowance as long as you maintain eligibility.
 This letter is for informational purposes only. In the event of error, your Price Plan and Customer Agreement govern.
Taxes & surcharges:
 Monthly Regulatory Charge 18¢ per device
 Monthly Administrative Charge 95¢ per device
 Monthly Federal Universal Service Charge on interstate & international telecom charges (varies quarterly based on FCC rate) 17.1% per device
Note:
 Federal Universal Service, Regulatory and Administrative Charges are Verizon Wireless charges, not taxes. Taxes and Verizon Wireless surcharges may add between 13% to 42% of your monthly bill.

continued...

QUESTIONS? We're here to help.

CLICK verizonwireless.com/support

CALL 1.800.922.0204
or dial *611 from your wireless device

INCLUDED FEATURES

411 Search¹	\$1.99 per call. Up to 3 numbers can be provided per call.
Calling Features²	Enjoy Basic Voice Mail with Message Waiting Indicator, Caller ID, Call Waiting, 3-Way Calling, Call Forwarding and No Answer/Busy Transfer.
Global Voice & Messaging (outside the U.S.)	For a complete list of destinations, rates and coverage, visit verizonwireless.com/global before traveling.
International Calling (from the U.S.)	Visit verizonwireless.com/international for applicable long distance rates to the places you can call direct.
Unlimited Messaging³	Send as many text, picture and video messages as you want from the US to any capable number in the world.

1. Rates and features vary when in Extended Network or Roaming.
2. Not available in some areas
3. For sending and receiving text and multimedia messages (i) in the U.S.; (ii) sent via email; (iii) with customers of wireless carriers on participating networks throughout the world. Premium Messaging programs not included. Visit www.vzw.com/global for details on participating carriers by country.

For a map of your wireless coverage, visit verizonwireless.com/coveragelocator and enter a street address.

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Verizon Wireless calling plans, rate and coverage areas, rates, agreement provisions, business practices, procedures and policies are subject to change as specified in the Customer Agreement.

Data Services

Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without your pressing or clicking the SEND or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred.

We are implementing optimization and transcoding technologies in our network to transmit data files in a more efficient manner to allow available network capacity to benefit the greatest number of users. These techniques include caching less data, using less capacity, and sizing the video more appropriately for the device. The optimization process is agnostic to the content itself and to the website that provides it. While we invest much effort to avoid changing text, image and video files in the compression process, and while any change to the file is likely to be indiscernible, the optimization process may minimally impact the appearance of the file as displayed on your device. For a further, more detailed explanation of these techniques, please visit verizonwireless.com/vzwoptimization

You may use Mobile Hotspot or any other Wi-Fi hotspot or tethering service to use your smartphone or basic phone as a Wi-Fi hotspot or to tether it to your computer or tablet. If you subscribe to a data plan or package with an unlimited data allowance, there is an additional \$20/ month fee to do so.

Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses

You can use our Data Services for accessing the Internet and for such things as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Data Services: Prohibited Uses

You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service; that violates trade and economic sanctions and prohibitions as promulgated by the departments of Commerce, Treasury or any other U.S. government agency; that interferes with the network's ability to fairly allocate capacity among users or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail in (ii) below) or otherwise degrade network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or email use by others; (iii) generating "spam" or unsolicited commercial or bulk email (or activities that facilitate the dissemination of such email); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation or dissemination of viruses, malware or "denial of service" attacks; (v) accessing, or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate, Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle, or "keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time.

We further reserve the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and we reserve the right to deny, modify or terminate service, with or without notice, to anyone we believe is using Data Plans or Features in a manner that adversely impacts our network. We may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy]

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