The City of Woburn is pleased to share an operational dashboard featuring many of the services we provide the community.

The dashboard will be updated on a monthly basis after our internal operational monthly reviews. This typically happens the last week of the month and reviews the prior months data.

The data used in the dashboard is largely system driven, and shows trending information.

We do our best to present accurate information. Should an error be found we reserve the right to correct the dashboard.

In some cases we may include seasonal data points such as snow plowing. When not in operation those numbers will present as a zero.

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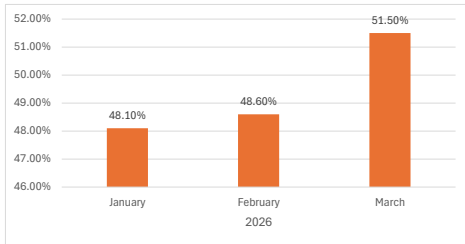
Woburn Fire Department
March 2026

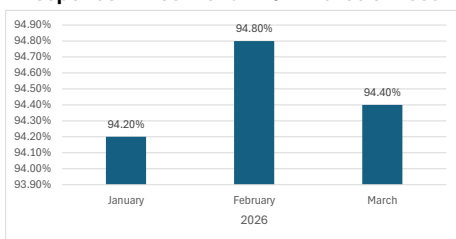
Response Times as % of Total Calls - March 2026

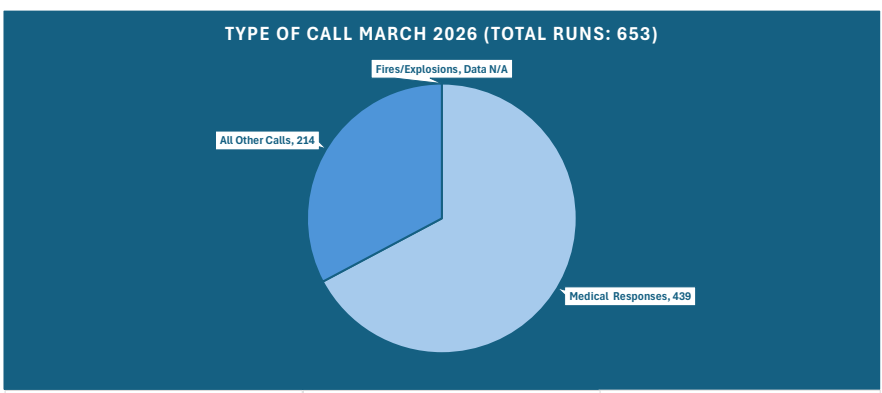
(excludes inspections, investigations)

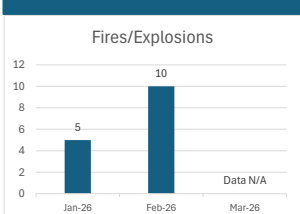
Response Times Trend - 5 Minutes or Less

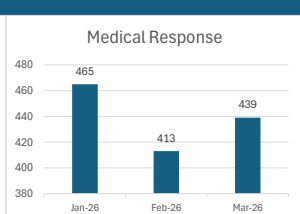


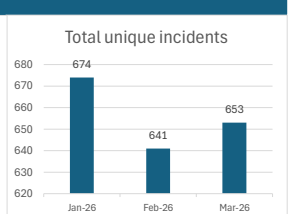
Response Times Trend - 10 Minutes or Less











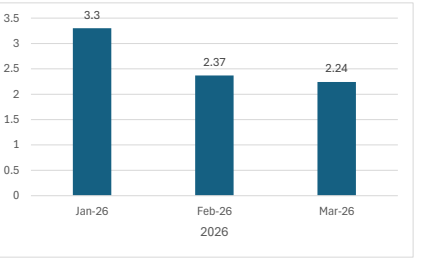
Type of Incident (Note: Does not reflect the number of apparatus or teams that respond.
Multiple units often report to a single incident. Here we are only reporting the unique incident)

Woburn Police Department
March 2026

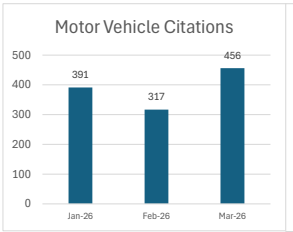
Average Response Time Reported in Minutes - March 2026 (Lights & Sirens Responses)

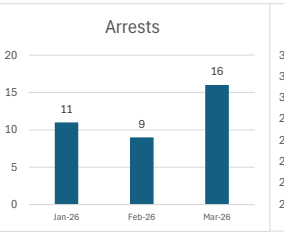
2.24

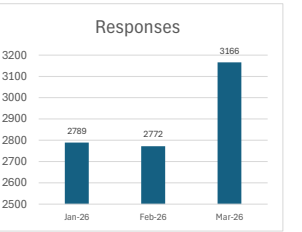
Monthly Average Response Time Trend In Minutes - Lights & Sirens Responses

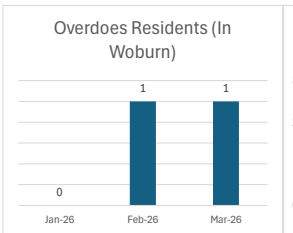


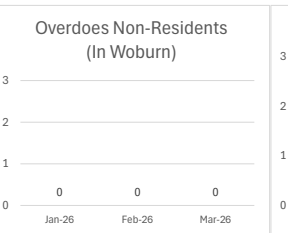
Call Activity Types

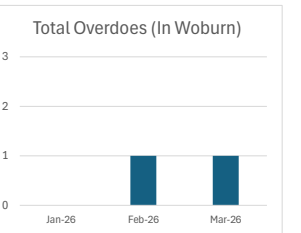








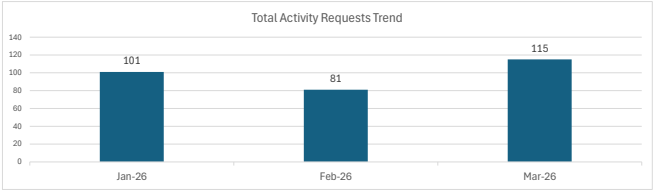




Department of Public Works
March 2026

Total Activity Requests (Open, In Progress, Closed in March 2026

115



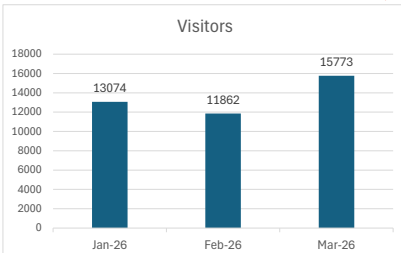
Response Times - 2026

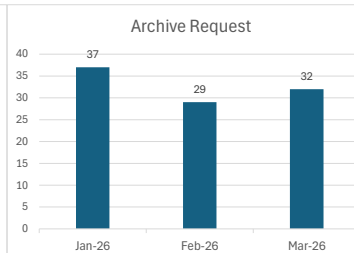
Month	January		February		March		April		May		June		July		August		September		October		November		December	
Average Days to Close	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*	*Less than 48 hrs.*	*Less than 1 week*
Potholes	40.0%	80.0%	0.0%	66.7%	71%	100%																		
Flooding	100.0%	100.0%	n/a	n/a	n/a	n/a																		
Public Grounds Landscaping	100.0%	100.0%	100.0%	100.0%	100%	100%																		
Sidewalks/curbing	0.0%	100.0%	66.7%	100.0%	100%	100%																		
Street/Traffic Light Issue	83.0%	100.0%	88.9%	100.0%	50%	83%																		
Tree/branch (removal, trimming, clean up)	50.0%	100.0%	n/a	n/a	92%	100%																		
New Sign Request	100.0%	100.0%	n/a	n/a	67%	67%																		

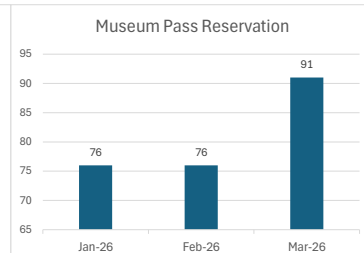
Requests by Activity Type - 2026

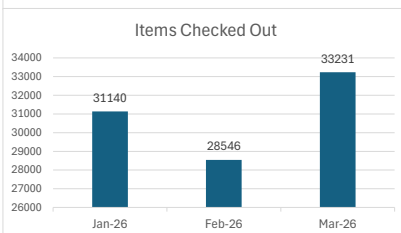
Month	January	February	March	April	June	July	August	September	October	November	December
Sand/Salt	3	1	2								
Public Grounds Landscaping	1	2	8								
Flooding	1	0	0								
Catch basin/manholes	5	1	2								
Sign Requests	1	0	3								
Street/Traffic Light Issue	6	9	6								
Trees (removal/trimming/cleanup)	2	0	13								
Sidewalks/curbing	1	3	1								
Potholes	5	3	17								
Other	76	62	63								

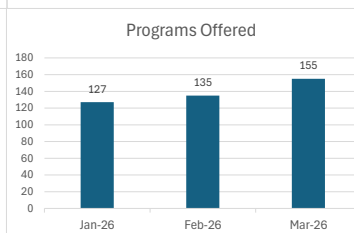
Woburn Public Library
March 2026

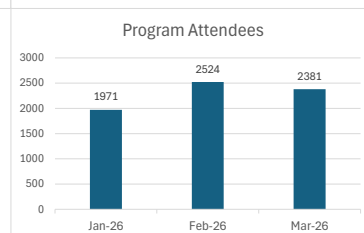




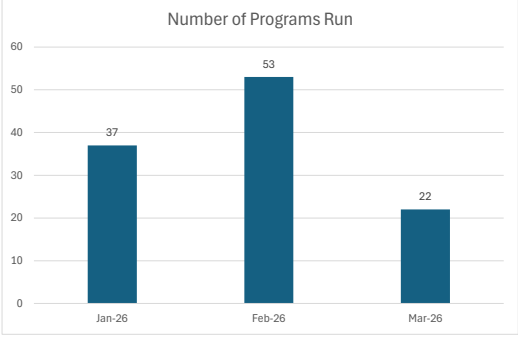


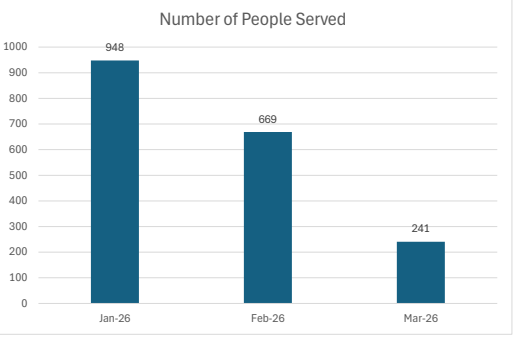






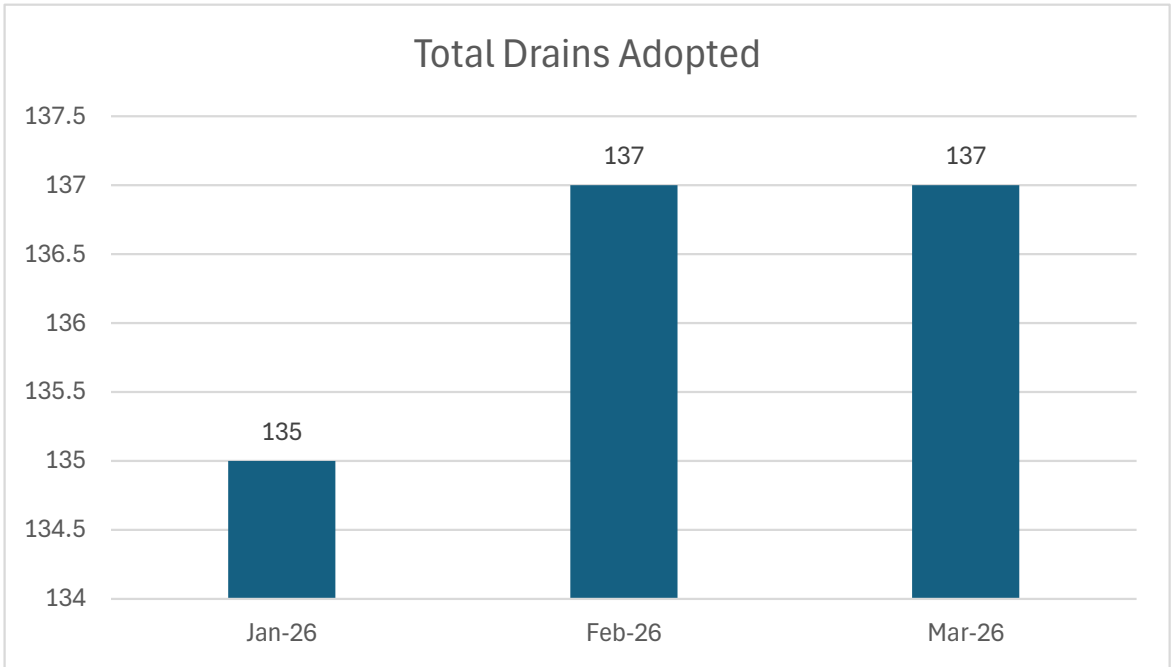
Recreation
March 2026:





Engineering - Drain Adoption
March 2026

Adopt your drain here: https://woburn.mysticdrains.org/



Total Drains Adopted in March:

0